

What to do in an Emergency:

*** Please keep this leaflet in a safe place ***

Major incident (with risk to life): Ring 999

If you have to evacuate your house and it is safe to do so please turn off electricity, gas and water at main stop valves/switches.
Concerned about a neighbour? (Eg: If they are elderly or in ill health)
Please check up on them and if in doubt seek help by ringing the appropriate emergency number.

IN THE EVENT OF EVACUATION:

Emergency Rest Centre: Stansfield Village Hall.

Ways to stay in touch: as well as BBC TV, Radio Suffolk 95.5 and 104.6FM

Some Sources of Help and Advice:

Medical: in an emergency ring 999

Ring 111 for non-emergency health concerns.

Select **Option 1**: physical health; **Option 2**: mental health issues.

Defibrillator: located at Stansfield Village Hall CO10 8LW.

Ring 999 to obtain help and to get the access code,
then: 01284 277209 for volunteer assistance (VETS)

Power Cut: ring 105 (UK Power Network 24 hours.

For general advice on coping with a power cut,
please go to ukpowernetworks.co.uk

Highways eg Tree down, potholes etc:
emergency 0345 6066171 (Suffolk County Council)
Non-emergency: please use the Reporting Tool at:
highwaysreporting.suffolk.gov.uk

Flood: in an emergency ring 999

Flooding on roads: 0345 6066171 Suffolk County Council,
or report online www.suffolk.gov.uk

Flooding linked to water or sewerage network: 03457 145145 Anglian Water
Water Leak: 0800 771881 Anglian Water (24 hours a day)

Police: ring 999

For non urgent matters: Ring 101

To report a Crime, and for general advice about an
incident/concern: suffolk.police.co.uk

